

## My Hierarchy Info

The My Hierarchy Info tab provides a snapshot of the level, upline information (if applicable), compensation assignment, Sub Type, and Broker Type.

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- This tab will also provide upline history and the time spans where you were reporting to a different upline or were a different sub type.
- To make a change to your upline or compensation assignment, please select the **Change** button.



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## My Hierarchy Info – Make Changes

- Once the Change button has been selected, a new window will open
- The summary of the current situation will populate to confirm the current set up
- Select the Perform an Upline or Payment Change option from the drop-down menu
- Select from the following options:
  - Request to have my commissions paid to my next upline instead of paying to me
  - Request to have my commissions paid to me instead of to my next upline
  - Request to leave my current upline and join a new one
  - Leave my current upline and become direct to Wellcare

**Note:** The options available will be dependent on current subtype

Producer T	ype and Hierarchy Management
Sub Type Options	NOTHING SELECTED .
	Perform an Upline or Payment Change
Producer Ty	pe and Hierarchy Management
Sub Type Options	PERFORM AN UPLINE OR PAYMENT CHANGE -
Upline Options	NOTHING SELECTED
	Request to have my commissions paid to my next upline instead of paying to me. Request to leave my current upline and join new one. Leave my current upline and become direct to Wellcare.

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#### My Hierarchy Info – Make Changes, cont.

- If the commission assignment is changed to self, a prompt will display to complete a W9 and provide ACH information.
- If a request to go Direct to Wellcare is selected, the request will process immediately.
  - If the previous subtype was Dual Assignment, it will also be required to complete a W9 and provide ACH information

Producer Ty	pe and Hierarchy Management	
Sub Type Options	PERFORM AN UPLINE OR PAYMENT CHANGE	-
Upline Options	NOTHING SELECTED	•
	Request to have my commissions paid to me instead of payin Request to leave my current upline and join new one.	g to next upline.
	Leave my current upline and become direct to Wellcare.	



#### My Hierarchy Info – Make Changes, cont.

- For a request to change your hierarchy, determine if you will receive your own commissions or if they will be assigned to your new requested upline
- Provide the name or NPN of this requested upline
- Once the correct next upline is selected, select **Update**

**Note:** If you are an LOA Field Broker, you must first request to be released from the LOA subtype. Please contact Sales Support or your upline for assistance to process these changes.

Producer Ty	pe and Hierarchy Management	
Sub Type Options	PERFORM AN UPLINE OR PAYMENT CHANGE	÷
Upline Options	REQUEST TO LEAVE MY CURRENT UPLINE AND JO	1 =
Will your new upline be receiving your commissions or will they be paid to you?		-
	-	
	I will get paid my commissions.	
	Pay my commissions to my upline.	
Producer Ty	pe and Hierarchy Management	
Sub Type Options	PERFORM AN UPLINE OR PAYMENT CHANGE	٠
	REQUEST TO LEAVE MY CURRENT UPLINE AND JO	- 11
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Uptine Options , Will your new upline be receiving your commissions or will they be paid to you?	I WILL GET PAID MY COMMISSIONS.	
Uptine Options Will your new uptine be receiving your commissions or will they be paid to you? Next Uptine	I WILL GET PAID MY COMMISSIONS.	•
Uptine Options Will your new upline be receiving your commissions or will they be paid to you? Next Upline	I WILL GET PAID MY COMMISSIONS.	•



#### My Hierarchy Info – Make Changes, cont.

- Select **Update**, then confirm to submit this request to the new proposed upline.
- The proposed upline will receive a request within their own portal to either accept or deny your request to join their hierarchy.
- If they accept, your hierarchy information will update as of the accepted date.
- If they deny, your current hierarchy information will remain active. Submit a new change request.



- Once the request is submitted, your current hierarchy line will update to Request Pending, and you will not be able to submit additional changes.
- To view more details about the submitted request, select **Request Pending** to be directed to Workflows. Cancel the request is an option from this window as well.



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